

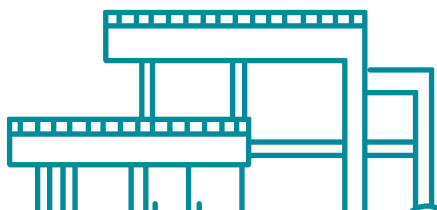


**HARRISON HOT SPRINGS**

*Naturally Refreshed*

# New Resident Resources

Village of Harrison Hot Springs





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# Welcome Message

Welcome to the Village of Harrison Hot Springs. I hope you find this pamphlet helpful in learning what to expect and who to speak to about local services in Harrison Hot Springs.

I am sure you will find, as my family did in 2021 when we moved here, how welcoming our Village is, how vibrant our cultural and arts community is and what a great place Harrison Hot Springs is to call home. As a small resort community, you will find Village staff, Councillors, and myself all very approachable to answer questions and speak to about local issues.

Mayor Fred Talen



Top (left to right) Councillor Leo Facio, Councillor Mark Schweinbenz  
Bottom (left to right) Councillor Allan Jackson, Mayor Fred Talen, Councillor Michie Vidal

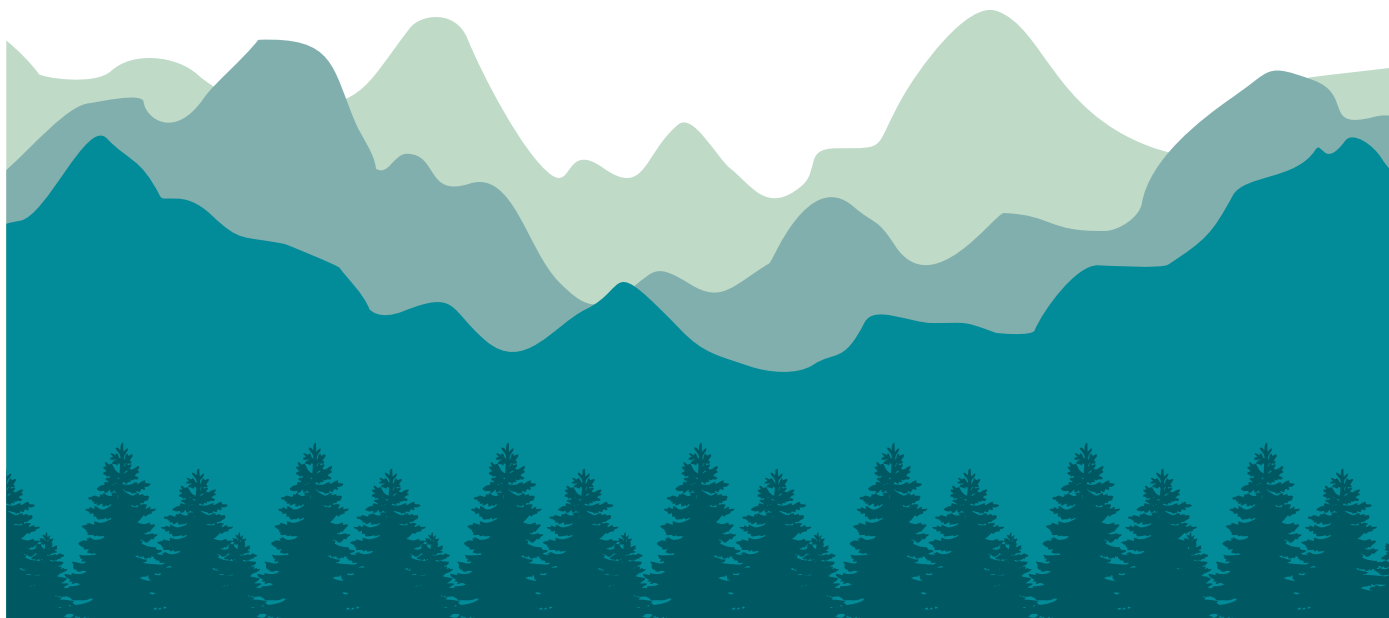


# Village of Harrison Hot Springs

The Village of Harrison Hot Springs gratefully acknowledges that we are located on the traditional territory of Sts'ailes.

## Sts'ailes

The Sts'ailes are a sovereign Coast Salish First Nation whose ancestors have lived on these traditional lands since time immemorial. The name 'Sts'ailes' is derived from the Halq'eméylem word 'Sts'a'íles', which means "the beating heart". Sts'ailes Xa'xa Temexw includes the entirety of Harrison Lake, Harrison River, Chehalis Lake, Chehalis River, the lower Lillooet River, the northeastern portion of Stave Lake, and the Fraser River between Hooknose and Queens Island. These major waterways are surrounded by ecologically diverse wetlands, estuaries, and floodplains, a multitude of valleys with small rivers and streams, mountain lakes, and glacial peaks. Situated throughout Sts'ailes Xa'xa Temexw were ancestral settlements, which were the nucleus of everyday commercial and domestic activities, and also semi permanent bases, which were used for hunting, fishing, plant gathering, and ceremonial trips.





# Village of Harrison Hot Springs

## Community

The Village of Harrison Hot Springs is a small community comprising of residential and commercial properties and has a population of approximately 1900 people. It is located approximately 140km from Vancouver and lies within the Fraser Valley of British Columbia. The Village is a member of the Fraser Valley Regional District with our immediate neighbour being the town of Agassiz in the District of Kent.

The Village is a member of the Resort Municipality Initiative and is a well known tourist destination. Many opportunities for families, retirees, artists and outdoor enthusiasts are available in the community and surrounding region. Harrison Hot Springs is situated at the south end of Harrison Lake, a glacier fed water body that offers fishing, boating and a beautiful sandy beach for sunbathers, swimmers and picnickers.





# Village Services

## Curbside Collection

The Village of Harrison Hot Springs provides a Solid Waste Removal Service through GFL Environmental. This service provides for curbside collection of domestic waste, recyclables and green waste for residential, non-strata properties.

For any questions regarding waste collection or if your garbage was not picked up, please contact GFL Environmental directly at 604-823-2116.

Organics/yard waste is picked up weekly. Recycling and garbage pick up alternates bi-weekly.



## Water & Sewer

The Village of Harrison Hot Springs owns and operates an ultra filtration waste water treatment plant located on the west side of Harrison Lake. Each property within the boundaries of Harrison Hot Springs is serviced by the Village's sewer system.

The Village also owns and operates a municipal water system. An ultra filtration water treatment plant treats the municipal water that is pumped from Harrison Lake.



# Village Services

## Property Taxes & Utilities

Property tax notices are generally mailed out in June of each year. Please notify the Village Office immediately of any mailing address/contact information changes to avoid any delay in delivery of your Property Tax Notice.

Residential Property Owners pay annual utility fees. The residential utility bill is billed annually and calculated at the end of July for January 1 - December 31. Annual utility bill charges include garbage collection fees, sewer user fees, sewer service fees, water user fees and water service fees as applicable to each individual property. Commercial Property Owners pay quarterly utility fees.

## Online Services

The Village offers online services to its residents for payment of property taxes and utility notices. Online services will enable you to view balances and other data such as:

- View Property Tax Notices
- View Utility Invoices
- View Account Balances
- Pay Property Taxes and Utilities
- View Property Assessment Data

**Create your account on the  
Village website,  
[www.harrisonhotsprings.ca](http://www.harrisonhotsprings.ca)**





# Other Services

## Pay Parking

Pay Parking is in effect from May 15 to September 15 (year round at stalls with EV charging stations). Pay parking helps maintain the waterfront, playgrounds and other Village amenities. Free parking is located along Lillooet Ave (East of Hot Springs Road) and in the overflow lot behind the Village Office. Visit our website to view the Village's parking map.

## BC Transit Passes & Schedules

You can purchase UMO transit passes or reload your existing UMO account through the Village Office. Alternatively, transit passes can be purchased through the UMO Mobility app, online at [ca.umopass.com](http://ca.umopass.com), or through UMO's customer service line at 1-877-380-8181.

Transit schedules are available at the Village Office or online at [bctransit.com](http://bctransit.com)

## Snow and Ice Removal

During the winter months, the Village maintains and manages all residential streets within the community. Village staff regularly monitor forecasts, road conditions, and ensure all equipment is maintained and prepared for use.

**Visit the Village website for more information on priority roads and snow & ice removal FAQs.**







# Licences and Permits

## **Business Licences**

The Village of Harrison Hot Springs is responsible for the licencing and regulation of businesses within its jurisdiction. Persons wishing to operate a business of a commercial nature or to provide professional, personal or other services for the purpose of gain or profit, must make application for a Business Licence.

## **Building Permits**

Building development and building inspections are provided through the FVRD. The process to apply for a building permit is with the FVRD and all the required forms can be found on the FVRD website, [fvrd.ca/building](http://fvrd.ca/building)

## **Other Permits**

Many permits are required for undertakings within the municipality. If you wish to cut or trim a tree, or install a sign or street banner, an application must be submitted to the Village Office for approval. Please contact the Village Office at 604-796-2171 for further information.

## **Dog Licencing and Animal Control**

The Fraser Valley Regional District (FVRD) manages dog licencing and animal control for the Village of Harrison Hot Springs. All dogs four months and older must have a current licence. You can purchase a dog licence at the Village Office or online through the FVRD website, [fvrd.ca](http://fvrd.ca)

**For animal control related bylaw concerns, please  
call 1-844-495-CARE.**



# Public Safety



## Emergency Management

The Village of Harrison Hot Springs and the District of Kent are partners in the Kent-Harrison Joint Emergency Program (KHJEP). This program addresses the four pillars of emergency management: Mitigation, Preparedness, Response, and Recovery. The KHJEP Coordinator facilitates Emergency Support Services (ESS) volunteer training.



## Harrison Hot Springs Fire Department

The Harrison Hot Springs Fire Department is comprised of 24 dedicated paid-on-call (POC) members. Some of the many services we provide include: Fire Suppression, Code Enforcement and Inspection, Public Education, and Fire Extinguisher Training. The Fire Department participates in structure protection training in the event of a wildland urban interface fire and the department is working towards having a fully stocked Structure Protection Unit trailer thanks to grant funding.



## FireSmart

FireSmart Canada is a national program helping Canadians increase neighbourhood resilience to wildfire and minimize its negative impacts. Everyone has a part to play when it comes to preventing wildfire and reducing risk. The Village has a local FireSmart Representative who can conduct free home ignition zone assessments. Visit [harrisonhotsprings.ca/firesmart](http://harrisonhotsprings.ca/firesmart)



## RAPP

Report a conflict with wildlife that threatens public safety, an environmental violation or poaching through the RAPP (Report All Poachers and Polluters) hotline:

1-877-952-7277



## Agassiz RCMP

The Village of Harrison Hot Springs is serviced by the Royal Canadian Mounted Police Agassiz Detachment located at 6869 Lougheed Highway, RR1, Box 349, Agassiz, BC V0M 1A0.

**To report a crime, or if you require immediate police assistance, please dial 9-1-1. For non emergency, please call 604-796-2211**



# Community Resources



## Harrison-Agassiz Chamber of Commerce

The Harrison-Agassiz Chamber of Commerce is a non-profit organization founded in 1979 that represents the local business community with the goal of promoting a strong, health and sustainable regional economy. Visit: [harrison.ca/about-us](http://harrison.ca/about-us)



## Tourism Harrison

Tourism Harrison River Valley operates a visitor centre and Sasquatch museum. The newly built Visitor Centre is the first Visitor information Centre and Sasquatch Museum in British Columbia to receive the Rick Hansen Foundation Gold Certification for accessibility. Visit: [tourismharrison.com](http://tourismharrison.com)



## Agassiz Harrison Community Services

Agassiz Harrison Community Services offers support and programming for people of all ages. Some of their programs include employment services, the Food Bank, substance use, family resources, transportation and literacy support.

Visit: [agassiz-harrisoncs.ca](http://agassiz-harrisoncs.ca)



## District of Kent Community Recreation and Cultural Centre

Located nearby in the District of Kent, the Community Recreation and Cultural Centre (CRCC) is a multi-use facility for all ages and abilities and has a variety of recreational and cultural opportunities. View their leisure guide for fitness, weight room and drop-in times at the CRCC. Visit: [www.kentbc.ca](http://www.kentbc.ca)



## Fraser Valley Regional Library

The Fraser Valley Regional Library (Agassiz) offers programs and events for children and teens, adults, seniors and families. The library also offers copying/printing, public internet access, and a 24 hour book drop. Visit: [www.fvrl.bc.ca](http://www.fvrl.bc.ca)



## Agassiz Public Health Unit (Fraser Health)

Fraser Health is the regional health care authority. The Agassiz Public Health Unit provides services including immunizations, mental health and substance use services, health protection, and dental, hearing and vision services for children. Visit: [fraserhealth.ca](http://fraserhealth.ca)



# Get Into It Harrison!

[www.getintoitharrison.ca](http://www.getintoitharrison.ca)

**Get Into It Harrison** is the Village's online engagement portal where you can help shape and learn about the projects that impact you! Register to share your ideas and engage with us.





# Connect with the Village Office

The Village Office is open Monday to Friday from 8:30am - 12:00pm and 1:00pm - 4:30pm. The Village Office is closed on Statutory Holidays and between December 25 - January 1 every year.

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## In Person

495 Hot Springs Road, PO Box 160  
Harrison Hot Springs, BC  
V0M 1K0

## Telephone

604-796-2171

## Social Media/YouTube

**Facebook:** Village of Harrison Hot Springs

**Instagram:** @villageofharrisonhotsprings

**YouTube:** villageofharrisonhotspring5519

## Website

[www.harrisonhotsprings.ca](http://www.harrisonhotsprings.ca)

## Public Notice Boards

Located at the Village Office,  
Post Office, and Memorial Hall

## Electronic Messaging Board

Located at the Village Office

## Bylaw & Public Works Concerns

If you have Bylaw or Public Works complaints and concerns, please complete the online concern forms found on the Village's website:

[www.harrisonhotsprings.ca/contact-us](http://www.harrisonhotsprings.ca/contact-us)

## After Hours Public Works or Utilities Emergencies Only

1-866-924-5173

## Alertable



Use Alertable to stay aware and plan ahead. Check in advance for events, closures, restrictions, hazards and more. Know before you go. Keep yourself and others informed and up to date with Alertable.

Download the FREE Alertable app for [iOS](#) and [Android](#) smartphones and tablets.

# Community Contact List

|   |  |
|---|--|
| <b>Agassiz Community Health Centre</b>            | 7040 Cheam Ave<br>P: 604-703-2030  |
| <b>Agassiz-Harrison Community Services (AHCS)</b> | 7040 Cheam Ave<br>P: 604-796-2585  |
| <b>Agassiz Public Health Unit</b>                 | 7243 Pioneer Ave<br>P: 604-793-7160  |
| <b>BC Transit</b>                                 | P: 604-795-3838<br>W: <a href="http://bctransit.com/agassiz-harrison/contact">bctransit.com/agassiz-harrison/contact</a> |
| <b>Chilliwack General Hospital</b>                | 45600 Menholm Rd<br>P: 604-795-4141  |
| <b>Family Parenting Place - AHCS</b>              | 7272 Morrow Road<br>P: 604-796-2585<br>E: <a href="mailto:info@agassizcs.ca">info@agassizcs.ca</a>                       |
| <b>Food Bank - AHCS</b>                           | 7086 Cheam Ave<br>P: 604-796-0313<br>E: <a href="mailto:familyplace2@agassizcs.ca">familyplace2@agassizcs.ca</a>         |
| <b>Health Link BC</b>                             | P: 811<br>W: <a href="http://healthlinkbc.ca/more/contact-us">healthlinkbc.ca/more/contact-us</a>                        |
| <b>Immigrant Services - AHCS</b>                  | 7040 Cheam Ave<br>P: 604-796-2585<br>E: <a href="mailto:info@agassizcs.ca">info@agassizcs.ca</a>                         |
| <b>Post Office</b>                                | 191 Lillooet Ave<br>P: 604-796-9712  |
| <b>RCMP (Agassiz)</b>                             | 6869 Lougheed Highway<br>P: 604-796-2211 (non-emergency line)<br><b>For emergencies call 9-1-1</b>                       |
| <b>Seniors Services - AHCS</b>                    | 7040 Cheam Ave<br>P: 604-796-2585<br>E: <a href="mailto:seniors@agassizcs.ca">seniors@agassizcs.ca</a>                   |
| <b>Service BC (Chilliwack)</b>                    | 1-45467 Yale Rd<br>P: 604-795-8415   |
| <b>Service Canada (Chilliwack)</b>                | 100-9345 Main St<br>P: 1-800-622-6232  |
| <b>WorkBC - Agassiz</b>                           | 7086 Pioneer Ave<br>P: 604-796-0266<br>E: <a href="mailto:info@agassizworkbc.ca">info@agassizworkbc.ca</a>               |

# Property Information

|                   |  |
|-------------------|--|
| Street Address    |  |
| Postal Code       |  |
| PO BOX            |  |
| Roll/Folio #      |  |
| Utility Account # |  |

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